

2026 Mid-Ohio ESC Superintendent Satisfaction Survey Results

Buckeye Central **Barb Green** Superintendent
Bucyrus City **Bob Britton** Superintendent
Clear Fork Valley Local **Cody Reese** Superintendent
Crestline EVSD **Jim Saxer** Superintendent
Crestview Local **Jim Grubbs** Superintendent
Galion City **Jeff Hartmann** Superintendent
Highland Local **Nate Huffman** Superintendent
Lexington Local **Jeremy Secrist** Superintendent
Lucas Local **Brad Herman** Superintendent
Madison Local **Rob Peterson** Superintendent
Mount Gilead EVS **Jeremy Froehlich** Superintendent
Northmor Local **Chad Redmon** Superintendent
Plymouth-Shiloh Local **Brad Turson** Superintendent

1. Please rate your overall level of satisfaction with Mid-Ohio ESC as it pertains to RELATIONSHIPS.

Very Satisfied: 13

Remarks:

- *MOESC has consistently been responsive, collaborative, and supportive in meeting the needs of our district. Communication is timely and professional, and we value the partnership and commitment they demonstrate in supporting our students, staff, and overall district goals. (Northmor Local)*
- *Everyone has been willing to assist with any need we have responsive emails, phone calls, and quality responses from consultants (Buckeye Central)*
- *Given the overt attacks on public education and funding for our schools, we could not accomplish our district goals without the support of MOESC. Our relationships with the staff at MOESC are some of the strongest professional relationships we have. (Jeremy Secrist, Lexington Local) The entire staff at MOESC is excellent and provide amazing programs and services to member districts. (Kevin Young, Lexington Local)*
- *I truly appreciate that Mid-Ohio ESC has a vested interest in ensuring services and supports are provided to client districts that help us to achieve our goals. (Crestline EVSD)*

2. Please rate your overall level of satisfaction with Mid-Ohio ESC as it pertains to TRUST.

Very Satisfied: 13

Remarks:

- *We are very satisfied with our relationship with MOESC and greatly value the trust that has been built through consistent communication, professionalism, and reliability. (Northmor Local)*
- *Very supportive and will maintain confidentiality as needed (Buckeye Central)*
- *Kevin, Mark, Amber, and Eric follow through with what they say, and they are committed to maintaining, building, and growing the trust we have in MOESC. (Jeremy Secrist, Lexington Local) Mr. Kimmel has built a program centered upon trust between MOESC and member districts and it is evident. (Kevin Young, Lexington Local)*
- *I believe Mid-Ohio ESC does have the best interest of the client districts in mind and provides support and services to help us meet our goals, which develops trust over time. (Crestline EVSD)*

3. Please rate your overall level of satisfaction with Mid-Ohio ESC as it pertains to SERVICE.

Very Satisfied: 12

Satisfied: 1 (Crestview Local)

Remarks:

- *MOESC delivers high-quality service with a strong commitment to meeting the needs of our district. (Northmor Local)*
- *Our staff feels as though the ESC consultants are truly part of our team. They understand the culture and needs of the staff and respond appropriately. The consultants are able to "push" in directions that my admin team may not be able to do without friction. (Buckeye Central)*
- *Kevin Kimmel literally put SERVICE back into the Mid-Ohio Educational SERVICE Center. What was lost before him has returned to a level that I had personally never experienced prior to his hire. Quote me on that one! (Jeremy Secrist, Lexington Local) The services provided by MOESC are excellent and appreciated by the member districts for the added supports. (Kevin Young, Lexington Local)*
- *This is partially my fault, as I have not met with MOESC leadership in the past to provide our district's expectations for the MOESC staff who work in our district weekly. (Crestview Local)*
- *Mid-Ohio ESC is always willing to listen to client districts and provide services that we need to help us achieve our goals. (Crestline EVSD)*

4. Please rate your overall level of satisfaction with Mid-Ohio ESC as it pertains to PROGRAMS.

Very Satisfied: 12

Satisfied: 1 (Mount Gilead EVS)

Remarks:

- *The programs offered by MOESC are much needed and appreciated. The ongoing professional development and added services show that Mr. Kimmel and his staff take the feedback from member districts and figure out a way to best serve those districts. (Kevin Young, Lexington Local)*
- *Mid-Ohio ESC truly thinks outside the box to be future thinking knowing that there are needs which will not be fulfilled in the future if they do not take action - such as the SLP program. (Crestline EVSD)*

5. Please rate your level of satisfaction with Mid-Ohio ESC staff members as it pertains to RESPONDING PROMPTLY TO REQUESTS AND QUESTIONS.

Very Satisfied: 13

Remarks:

- *See above (Buckeye Central)*
- *All requests and services are promptly addressed in a timely and professional manner. (Kevin Young, Lexington Local)*
- *I appreciate all that Mid-Ohio ESC offers and that their leadership team is always available to support the client needs. (Crestline EVSD)*

6. Please rate your level of satisfaction with Mid-Ohio ESC as it pertains to COMMUNICATION BEING CLEAR AND EFFECTIVE.

Very Satisfied: 12

- **Satisfied: 1** (Lucas Local)

Remarks:

- *Communication is not only clear and effective, but timely and productive. (Kevin Young, Lexington Local)*

- *Mid-Ohio ESC is very clear with their communication and what they need from clients to ensure everyone is successful. (Crestline EVSD)*

7. Please rate your overall level of satisfaction with Mid-Ohio ESC as it pertains to DELIVERY OF HIGH-QUALITY PROGRAMS AND SERVICES.

Very Satisfied: 12

Satisfied: 1 (Mount Gilead EVS)

Remarks:

- *MOESC has delivered time and again for our district with high quality programs and services and there is never a feeling of staying status quo. They are always looking to improve the programs and services they can provide to member districts. (Kevin Young) (Lexington Local)*
- *Mid-Ohio continuously throughout the year provides PD supports to clients. (Crestline EVSD)*

8. Please rate your level of satisfaction with Mid-Ohio ESC as it pertains to PROGRAMS AND SERVICES ADDRESS IMPORTANT NEEDS IN MY DISTRICT.

Very Satisfied: 12

Satisfied: 1 (Mount Gilead EVS)

Remarks:

- *BCBA, SLP, and School Psych grow your own programs are everything this area needs. (Lexington Local)*
- *I really appreciate the dedication to making our district needs a priority. I like their creativity in these trying times on employee shortages. (Lucas Local)*
- *Mid-Ohio ESC leadership has provided specific PD our district needed. They will tailor their support to fit our needs. In addition, with new programs our district wants to provide, Mid-Ohio ESC has been supportive to ensure this programming gets implemented next year. (Crestline EVSD)*

9. What additional services and/or supports should Mid-Ohio ESC consider in the future?

- *Nothing comes to mind. You guys are doing great! (Galion City)*
- *Leadership Academy in my district. I have already discussed this with Mark and Kevin. (Lexington Local)*
- *We have all the support we currently need. (Highland Local)*
- *None (Crestview Local)*
- *Thank you for ALL you do!! (Crestline EVSD)*

10. Any additional comments you would like to make regarding your customer satisfaction with Mid-Ohio ESC?

- *We appreciate the collaborative relationship and dependable assistance MOESC provides in supporting our students, staff, and overall success. Mr. Kimmel has built a wonderful team that truly aims to please the district partner school districts. (Northmor Local)*
- *We are glad to be part of the MOESC team-- we feel valued even though we are a small school. Our teachers and admin team always feel welcome, respected, and we feel as though the consultants & programs are able to keep us moving forward to meet the diverse needs of our district. Thank you! (Buckeye Central)*
- *At this point, being an area school who isn't involved with MOESC is just an honest disservice to your school community. That might be one you don't want to quote me on, but it's true!!:) (Jeremy Secrist) The trust and relationships that have been built by MOESC and Mr. Kimmel are greatly appreciated by the member districts and the programs, supports and services have been instrumental to our district. (Kevin Young, Lexington Local)*

- *I am very satisfied with the relationship and quality of service that we currently have with MOESC. (Bucyrus City)*
- *Thank you for your help and guidance. (Plymouth-Shiloh Local)*
- *I really appreciate the hard work of Amber and Dr. Burke in developing a concept for our district gifted needs. Their detailed approach and flexible creativity have been valuable in developing a program for our district in the future. I also appreciate Eric Turlo and his responsiveness to emergency staffing needs and finding a solution to manage a difficult situation with staffing. (Lucas Local)*
- *The partnership between Mid Ohio ESC and Highland Local is fantastic. Speaking with other superintendents belonging to other ESCs, they do not receive the same level of support and customer service that the schools with Mid Ohio receive. We are very happy. Keep up the great work. (Highland Local)*
- *None (Crestview Local)*
- *I appreciate the partnership that is created between Mid-Ohio ESC and clients. We feel heard and supported!! Thank you!! (Crestline EVSD)*
- *We appreciate the partnership and fine job that MOESC continues to provide to the students and staff in the Valley! (Clear Fork Valley Local)*

Summary of Ratings

Rating	Total	Percent	GPA Points
Very Satisfied	99	95%	$99 \times 4.0 = 396$
Satisfied	5	5%	$5 \times 3.0 = 15$
Dissatisfied	0	0%	$0 \times 2.0 = 0$
Very Dissatisfied	0	0%	$0 \times 1.0 = 0$
Total	104	100%	$411/104 = 3.95$ GPA

2026 Satisfaction: 100%

2026 GPA: 3.95

Historical Comparison

Year	Satisfaction / Notes	GPA
2026	100% Satisfaction	3.95
2025	100% Satisfaction	3.88
2024	100% Satisfaction	3.65
2023	Number of "Dissatisfied" Ratings: 2 (Hillsdale - School Psychologist; Galion Superintendent Search)	3.82
2022	Number of "Dissatisfied" Ratings: 1 (Crestline - School Psychologist)	3.80
2021	Number of "Dissatisfied" Ratings: 3	3.66
2020	Number of "Dissatisfied" Ratings: 13	3.45