

Mid-Ohio
ESC
Satisfaction
Survey
Results

2025



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Overall
Satisfaction

Very Satisfied: 88%

Satisfied: 12%

Dissatisfied: 0%

GPA: 3.88 / 4.00

Satisfaction Rate: 100%

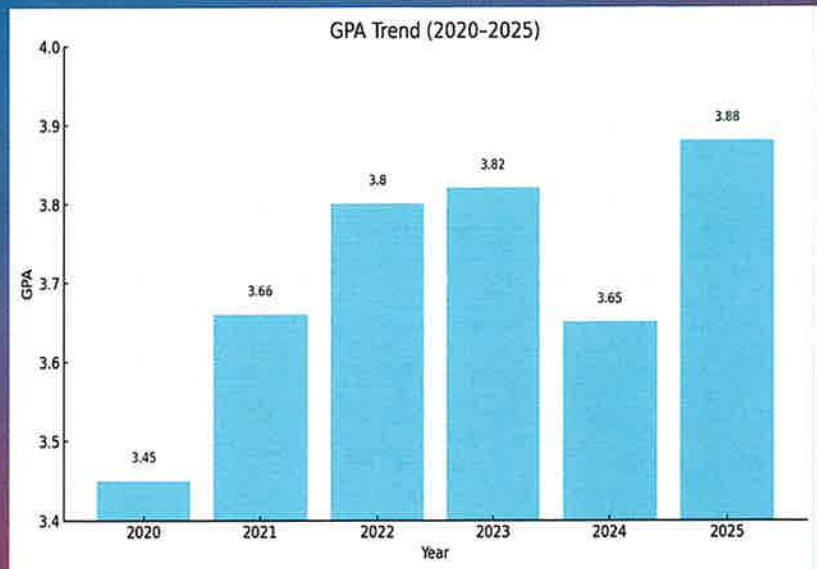
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Suggestions for Improvement

Expand	therapists, BCBAs, school psychologists
Increase	ELL support
Develop	literacy coaching programs
Assist	with state mandates

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GPA Trend (2020–2025)



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2025 Mid-Ohio ESC Satisfaction Survey Results (5/7/2025)

1. Bucyrus City	Robert Britton	Superintendent
2. Galion City	Dr. Jeff Hartmann	Superintendent
3. Clear Fork Valley Local	John Thomas	Interim Superintendent
4. Crestview Local	Jim Grubbs	Superintendent
5. GOAL Digital Academy	Tish Jenkins	Superintendent
6. Highland Local	Nate Huffman	Superintendent
7. Hillsdale Local	Cathy Trevathan	Superintendent
8. Lexington Local	Jeremy Secrist	Superintendent
9. Lucas Local	Bradley Herman	Superintendent
10. Madison Local	Rob Peterson	Superintendent
11. Mount Gilead Local	Dr. Zack Howard	Superintendent
12. Northmor Local	Chad Redmon	Superintendent
13. Pioneer CTC	Greg Nickoli	Superintendent
14. Plymouth-Shiloh Local	Brad Turson	Superintendent
15. Tomorrow Center	Jamie Byrne	Director

1. Please rate your overall level of satisfaction with Mid-Ohio ESC as it pertains to RELATIONSHIPS.

- Very Satisfied: 15

Remarks:

- Mr. Kimmel and his team have always kept a professional and positive relationship with our staff. (Crestview)
- GOAL Digital Academy is highly satisfied with the strength and quality of our relationships with the administration and support staff at Mid-Ohio ESC. The collaboration and professionalism demonstrated by the Mid-Ohio team have been instrumental in supporting our mission and daily operations. Superintendent Kevin Kimmel consistently provides timely and effective support whenever challenges arise. Dr. Mark Burke has been an invaluable resource to our Leadership Team, offering guidance in team development and stepping in to provide administrative support when needed. Amber's contributions to our Literacy Team have been essential, and both Candy and Dave continuously assist us in navigating and resolving complex issues. From executive leadership to support personnel, the entire Mid-Ohio ESC team plays a vital role in helping GOAL Digital Academy thrive. We are truly appreciative of this collaborative and supportive partnership. (GOAL)
- Your ELL tutoring services have been outstanding. Charis (Pioneer)

2. Please rate your overall level of satisfaction with Mid-Ohio ESC as it pertains to TRUST.

4. Please rate your overall level of satisfaction with Mid-Ohio ESC as it pertains to PROGRAMS.

- Very Satisfied: 12
- Satisfied: 3 (Crestview, Lucas, Tomorrow Center)

Remarks:

- Love Art-A-Palooza!!! The Administrative Conference at the beginning of the school year and the legal updates at the Superintendent and Principal Networks are extremely valuable. (GOAL)

5. Please rate your level of satisfaction with Mid-Ohio ESC staff members as it pertains to RESPONDING PROMPTLY TO REQUESTS AND QUESTIONS.

- Very Satisfied: 12
- Satisfied: 3 (Crestview Lucas, Tomorrow Center)

Remarks:

- Again, this was all due to one area of service not meeting our expectations and was not dealt with early on in the process. (Crestview)
- David, Kevin, Candy, Dr. Burke, really everyone get back to me and the GOAL administrative quickly. The whole team at Mid-Ohio helps GOAL quickly get what it needs always with kindness. (GOAL)
- I have never called Mark, Jen, or Kevin and not had them either pick on the first ring, or get immediately back to me at their first opportunity. Support has always, literally, been a phone call away. (Lexington)

6. Please rate your level of satisfaction with Mid-Ohio ESC as it pertains to COMMUNICATION BEING CLEAR AND EFFECTIVE.

- Very Satisfied: 14
- Satisfied: 1 (Crestview)

7. Please rate your overall level of satisfaction with Mid-Ohio ESC as it pertains to DELIVERY OF HIGH-QUALITY PROGRAMS AND SERVICES.

- Very Satisfied: 12
- Satisfied: 3 (Crestview, Hillsdale, Lucas)

8. Please rate your level of satisfaction with Mid-Ohio ESC as it pertains to PROGRAMS AND SERVICES ADDRESS IMPORTANT NEEDS IN MY DISTRICT.

would have left during the tough years at MOESC. Kevin has stabilized, then grown, the organization into a true educational support center. Thank you to the board, admin, and staff of MOESC. I appreciate you all. (Lexington)

- Kevin and his team do a great job prioritizing relationships and stay in tune with district needs. (Lucas)
- N/A (Madison)
- We have been happy with the support the Mid-Ohio ESC has provided us since we transferred back as a member school 4 years ago. (Mount Gilead)
- Northmor is very pleased with all interactions with MOESC. The leadership at MOESC consistently goes above and beyond to support my district. Their timely responses and proactive communication truly set them apart. MOESC leaders are incredibly responsive and attentive to the needs of students and educators alike. Their support makes a meaningful difference. Their commitment to excellent services is evident in every interaction. MOESC leaders are responsive, knowledgeable, and genuinely care about the success of our schools. (Northmor)
- Mid-Ohio ESC is a pleasure to work with—great people dedicated to helping schools. (Tomorrow Center)

Summary of Ratings

	Total	Percent	GPA
Very Satisfied	105	88%	X 4.0 = 420
Satisfied	15	12%	X 3.0 = 45
Dissatisfied	0	0%	X 2.0 = 0
Very Dissatisfied	0	0%	X 1.0 = 0
	120	100%	465/120 = 3.88 GPA

2025

100% Satisfaction

GPA:

3.88

2024

100% Satisfaction

GPA:

3.65

2023

Number of “Dissatisfied” Ratings:

2 (Hillsdale – School Psychologist)
(Galion Superintendent Search)

GPA:

3.82

2022

Number of “Dissatisfied” Ratings:

1 (Crestline – School Psychologist)

GPA:

3.80
